



Fast Fibre

Enterprise Connectivity

Cost-effective, enterprise-grade connectivity

Accelerate digital transformation with an enterprise-grade network that adapts to your business and supports your staff with fast and reliable access to the systems and applications they need to deliver great customer experiences.

TPG Telecom's Fast Fibre is a scalable and reliable solution delivered over our owned and operated fibre network and the nbn®. Our network connects to all 121 nbn® Points of Interconnect (POI's) bringing our fibre network as close as possible to your locations.

With speeds from 100Mbps up to 10Gbps, Fast Fibre is a future-ready solution with the flexibility to increase speed and bandwidth as your business grows. We offer symmetric speeds¹ for faster data uploads and downloads, and optional wireless back-up & Fast Turn-up², reducing downtime and enabling faster deployment.

Fast Fibre Plans Summary

	TPG Telecom Fibre	nbn® Enterprise Ethernet	nbn® Fibre (TC4)
100Mbps	N/A	N/A	✓
250Mbps	✓	✓	✓
400Mbps	✓	N/A	N/A
500Mbps	N/A	✓	✓
1Gbps	✓	✓ ⁵	✓
2Gbps	✓	N/A	N/A
5Gbps	✓	N/A	N/A
10Gbps	✓	N/A	N/A
Included Monthly Data	Unlimited		
Contract terms	24/36/48-months	12/24/36/48-months	
Network Termination Unit	TPG Telecom supplied NTU	TPG Telecom supplied NTU when delivered to more than 1 service	N/A
Router	TPG Telecom supplied, managed router or BYO options		
Symmetric Speeds	✓		✗
Service Availability Targets	99.95%		99.90%
nbn® SLA's	N/A	Premium Assurance 12 (24x7) included. Options to upgrade to Premium Assurance 4,6, & 8 (24x7)	Standard nbn® SLA's (8AM-5PM business days). Options to upgrade to Enhanced Fault Rectification 4, 12 (24x7)
Technical Support	24x7 (365 days per year)		

You Get:

High-speed Fibre Internet

Unlimited data

Optional wireless back-up
& Fast Turn-up²

Manage services centrally in
our customer portal - Frontier

Enterprise-grade service
availability SLAs

24x7 Technical Support

This Means:

High-speed access to your systems and applications on a national fibre network

Peace of mind with unlimited data and no excess usage charges

Faster deployment and reduced downtime with optional wireless back-up on our 5G & 4G network²

Flexibility to upgrade Fast Fibre speeds and bandwidth as your business grows

A reliable network you can count on with dedicated SLAs and 24x7 support

Supercharge your business with a nbn® \$0 FTTP Upgrade

Connect to nbn's® fastest and most reliable technology. Eligible Fast Fibre nbn® TC4 customers can upgrade their nbn® technology to Fibre to the Premises (FTTP) with a \$0 upgrade*. Ask us how!

*A service qualification check is required to determine if your premise is eligible for the nbn® Fibre Connect upgrade. You will need an eligible plan (100mbps or above for FTTC and FTTC locations). [Terms and conditions apply.](#)

Three simple steps to get your site up and running

1. Service Qualification

We'll check your address and advise what access type and speeds are available to your location.

2. Installation & Activation

We'll arrange for a TPG Telecom or nbn® Technician to attend your site to install the service or we'll remotely activate the service if possible; If Fast Turn-up is selected, we'll organise a separate technician visit and connect you on the 5G or 4G network before your fibre service is activated².

3. Ready-to-go!

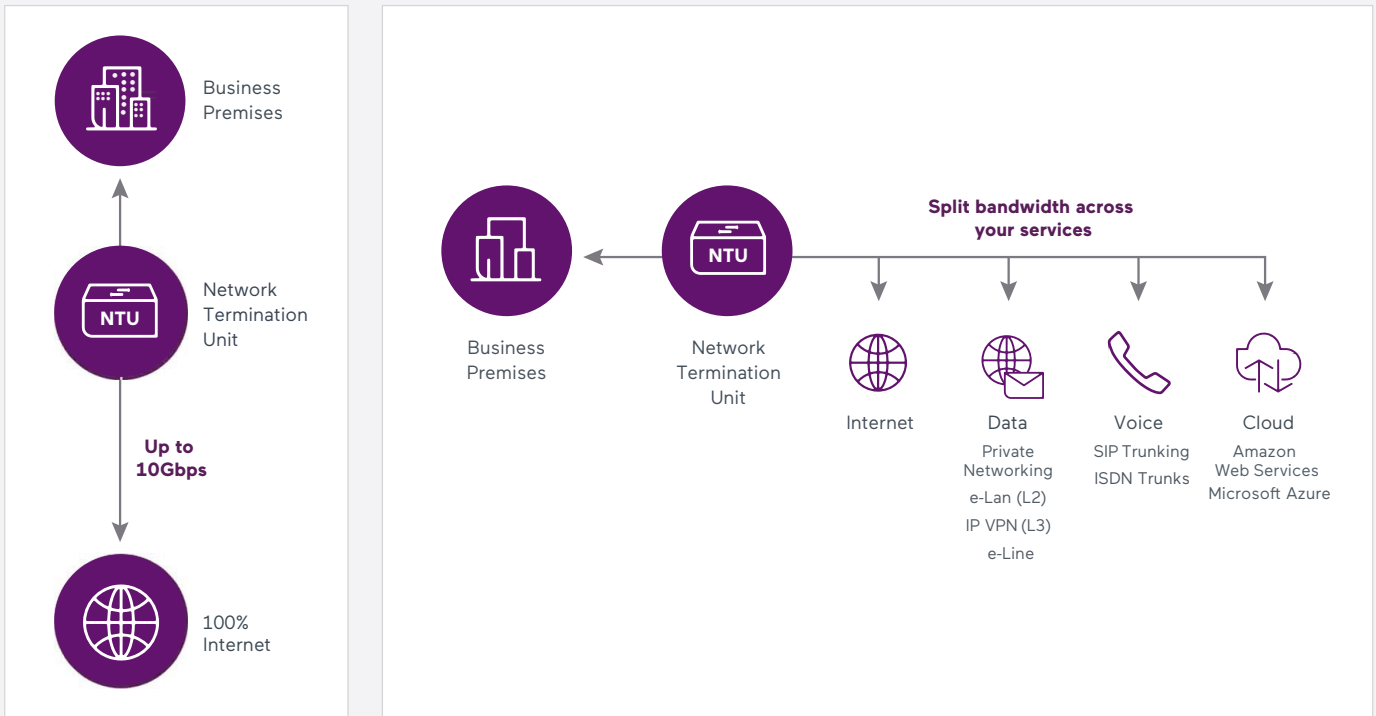
You will get reliable access to the Internet and your business-critical services on fibre speeds.



**Speak to your TPG
Account Manager
or call 13 42 02 to
speak to a Solutions
Specialist.**

How does it work?

With Fast Fibre, you can choose to allocate your bandwidth just to the internet, or you can split your bandwidth 4 ways across data, internet, voice or cloud based on your business requirements (across a maximum of 4 products).



Terms and Conditions

- 1 TPG Fast Fibre Service is not available in all areas or to all premises. Availability is subject to a service qualification check which we will perform when you request to sign up. Symmetric speeds are available on TPG Telecom Fibre and nbn® Enterprise Ethernet services only.
- 2 Wireless back-up and Fast Turn-up services are only available in 5G and 4G coverage areas and requires a successful service qualification check. Requires TPG Telecom-supplied Customer Premise Equipment (CPE). Charges apply for CPE, and Fast Turn-up charges apply until Fast Fibre service is activated.
- 3 You can upgrade your Fast Fibre plans and speeds at any time in the Frontier Portal or by contacting your Account Manager. The amount will be pro-rated on your next bill based on the number of days used for each plan. The Plans and Speeds available to your premise depends on the technology used to deliver the Fast Fibre Service.
- 4 You will require a TPG Telecom supplied network termination unit (NTU) to split your Fast Fibre bandwidth across multiple services. TPG Telecom Fast Fibre services supplied without a TPG NTU can only be allocated to a single service. Only Internet (standalone) can go up to 10Gbps. You may split some of your bandwidth across multiple services which will have a combined maximum speed of 1Gbps. Additional charges apply per service.
- 5 Only a maximum of 952Mbps speed is achievable on nbn® Enterprise Ethernet 1Gbps services due to nbn® technical limitation.