Optus Advance Enterprise Internet

Accelerate what matters most: prioritise applications and flex bandwidth to meet your needs

In a network-centric world where control, flexibility, speed and visibility matter, Optus Advance Enterprise Internet delivers what you need.

This new enterprise-grade solution enables you to prioritise applications and flex internet bandwidth – all of which goes to improve the performance of your mission-critical applications, and the customer and employee experiences you deliver.

Give priority where it matters

Enterprise Internet is a SD-WAN-friendly internet network that gives you the power to control how applications over your Optus internet service are treated... like having IP-VPN but better.

Now – through new Quality of Service (QoS) functionality in the Optus internet core – you can dedicate bandwidth to critical applications such as voice and cloud services and prioritise them over other applications.

Prioritisation improves the performance of your critical applications – and the experience of your customers and employees.

Enterprise Internet provides you with dedicated fibre internet connectivity, using nbn® Enterprise Ethernet (nbn EE) as last mile access. It also offers high-speed and diverse access to cloud service providers such as AWS and Azure.

How you'll benefit

- **More Control**
  Prioritise important applications through Quality of Service (QoS)[1]

- **More Flexibility**
  Flex your bandwidth up and down through the Optus service team and enjoy shorter delivery times

- **More Speed Options**
  From 50 - 10,000Mbps

- **More Visibility**
  Through the award-winning Enterprise One Portal[2]

With Enterprise Internet, you can also:

- **Complement your SD-WAN** or other Over the top (OTT) QoS investments

- **Manage costs more effectively**
  - Right-size your bandwidth
  - Leverage cost savings from SD-WAN transformation

- **Maximise uptime and ensure business continuity**
  - Via dedicated fibre internet connectivity for business-critical sites or applications
  - Our redundant core network and multiple routes out of Australia keep your business running

- **Enjoy faster time to resolution** via the network monitoring dashboard and diagnostic application available through the Optus service team

- **Experience a seamless transition** with the proven Optus transition management service, including:
  - Clear reporting & communications
  - Dedicated transition & program manager

1 In order to get the benefit of QoS, all sites must be on Optus Advance Enterprise Internet
2 IDC 2023 Winner: Best in Future of Customer Experience (for the Enterprise One project)

Two powerful options

Choose from 2 powerful options, **Essential** and **Professional.**

1. **Enterprise Internet Essential** offers 7 bandwidth-based plans (100 - 10,000Mbps) with 2 QoS queues available:

   - Gold Real Time - generally used to carry voice applications
   - Bronze – for other applications

   In order to get the benefit of QoS, all sites must be on Enterprise Internet Essential

2. **Enterprise Internet Professional** has 6 QoS queues, effectively complementing any traffic prioritisation tagged by OTT technologies like SD-WAN.

   In order to get the benefit of QoS, all sites must be on Enterprise Internet Professional.

   - You also have the choice of a L-CoS (low class of service). M-CoS (medium class of service) or H-CoS (high class of service) with nbn.

Key features

	Enterprise Internet Essential	Enterprise Internet Professional
Plans	7 speed-based plans	No, customer selected features
Access Method: nbn EE	✔	✔
Unlimited Data	✔	✔
Quality of Service enabled queues	2 queues	Choice of up to 6 queues
nbn EE Class of Service	Low	Choice of high, medium and low
Fixed WAN IP	✔	✔
IPv4/IPv6 capability	✔	✔
Bandwidth	100 - 10,000Mbps	Choice of bandwidth between 50 - 10,000Mbps
Options		
Class of Service Change	✔	✔
Carriage Manager Appointment	✔	✔

Enterprise Internet Essential Plans

	Enterprise Internet 100 Essential	Enterprise Internet 250 Essential	Enterprise Internet 500 Essential	Enterprise Internet 1,000 Essential	Enterprise Internet 2,000 Essential	Enterprise Internet 5,000 Essential	Enterprise Internet 10,000 Essential
Bandwidth	100/100Mbps	250/250Mbps	500/500Mbps	1,000/1,000Mbps	2,000/2,000Mbps	5,000/5,000Mbps	10,000/10,000Mbps
Access Method: nbn EE	✔	✔	✔	✔	✔	✔	✔
Unlimited Data	✔	✔	✔	✔	✔	✔	✔
nbn EE L-CoS	✔	✔	✔	✔	✔	✔	✔
Options							
Upgrade to nbn EE M/H-CoS	✔	✔	✔	✔	✔	✔	✔
Upgrade Support SLA	✔	✔	✔	✔	✔	✔	✔
Price/month	$409*/mth	$409*/mth	$563*/mth	$725*/mth	$1150*/mth	$1580*/mth	$2200*/mth

*This is nbn CBD zone pricing and includes an introductory price discount which is valid for the length of the contract for customers who sign up between 1st July 2024 - 30th June 2025.

Partner with experience

For more than 30 years, Optus has helped organisations of all sizes to transform their customer and employee experiences. Trusted by Australia's largest enterprises and government departments, we help businesses improve employee retention and engagement, boost customer satisfaction and drive operational efficiency. With Optus as your partner, you can expect technology solutions curated to meet your business challenges, backed by unique mobile-led capabilities, a secure managed network and a best-in-class partner ecosystem.

Use cases

Enterprise Internet enhances employee and customer experiences and is ideal for the following use cases.

Workplaces that use:

Video conferencing and collaboration

AI, Predictive Analytics and machine learning

Download and upload large files for researching

Unified Communications

Work with large HD digital images

Bandwidth hungry software applications

Cloud applications

VPN, security and monitoring applications

It also suits customers who have:

Multi-line voice/Contact Centre

Implementated SD-WAN

Backup and disaster Recovery

Interested in Optus Advance Enterprise Internet?

Request a call back at optus.com.au/enterprise/contact-us

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